



Feedback Survey

Use this collation tool to collate the Trainer Assessor Feedback Surveys. Collate surveys for different industry areas separately.

Date of Collation:	
Number of surveys:	
Area of training/assessment:	

For each question, write the feedback received from each survey. Add extra rows (for each answer) if needed)

1. Please provide feedback on the delivery models used for the courses you train/assess.

Response 1	
Response 2	
Response 3	
Response 4	
Response 5	
Response 6	
Summary of key points/ actions to be taken:	



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2. Do you believe the programs we provide prepare our students appropriately for work in the industry? Are we meeting current industry standards and expectations? Please explain.

Response 1	
Response 2	
Response 3	
Response 4	
Response 5	
Response 6	
Summary of key points/ actions to be taken:	

3. How well do the services provided by Elan College support students to achieve their learning goals and outcomes? Can you make any suggestions for improvement?

Response 1	
Response 2	
Response 3	
Response 4	
Response 5	
Response 6	



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Summary of key points/ actions to be taken:

4. Can you provide any examples of recent student experiences, successes or dissatisfaction that you have heard about or experienced which you think Elan College could learn from? Please explain.

Response 1	
Response 2	
Response 3	
Response 4	
Response 5	
Response 6	
Summary of key points/ actions to be taken:	

5. Are you supported appropriately by ELAN COLLEGE to fulfill the requirements of your role and to enable you to effectively support students in your caseload? Please provide suggestions for improvement.



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Response 1	
Response 2	
Response 3	
Response 4	
Response 5	
Response 6	
Summary of key points/ actions to be taken:	

6. Please provide any feedback or suggestions for improvement about the way in which ELAN COLLEGE manages its RTO. Consider record keeping, management systems, communication with you, communication with students and others etc.

Response 1	
Response 2	
Response 3	
Response 4	
Response 5	
Response 6	



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Summary of key points/ actions to be taken:

7. Please provide other general feedback or suggestions you may have.

Response 1	
Response 2	
Response 3	
Response 4	
Response 5	
Response 6	

Summary of key points/ actions to be taken:

Based on this feedback, what actions or changes would you recommend improving the			
Name:			
Signature:		Date of submission:	/ /
Manager signature:		Date of approval:	/ /

Please handover this form at reception desk of ELAN COLLEGE Suite 2, Level 6, 190 Queen Street, Melbourne VIC 3000 || Phone: +61 433 549 009 || Email: elancollegeaustralia@gmail.com

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